STATE OF MICHIGAN DEPARTMENT OF LABOR AND ECONOMIC GROWTH OFFICE OF FINANCIAL AND INSURANCE REGULATION

Before the Commissioner of the Office of Financial & Insurance Regulation

In the Matter of:

Cash on Demand Kalamazoo LLC

Enforcement Case No. 08-5727

1727 West Main Street Kalamazoo, MI 49006 License No. DP-0014321

Respondent

CONSENT ORDER REQUIRING COMPLIANCE AND PAYMENT OF CIVIL FINES

Issued and entered on 3-17-09 by Stephen R. Hilker, Chief Deputy Commissioner

Based on the Stipulation set forth above, IT IS ORDERED that:

- 1. Respondent shall CEASE and DESIST from violating Sections 33 and 34 of the Act.
- 2. Respondent shall pay to the state of Michigan, through OFIR, a civil fine in the amount of \$53,800. Respondent shall make the first payment of \$29,000 on or before March 16, 2009.
- 3. Respondent shall pay the remaining balance of \$24,800 in installment payments of \$2,000 per month on the first of every month until it is paid in full, with the first payment in the amount of \$2,000 commencing on April 1, 2009.

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4. In the event that Respondent fails to make a timely payment, the remaining balance

owed shall be paid in full on the 5th day of the month in which a payment is not timely received

by OFIR.

5. Respondent shall comply with all Bulletins and Rules issued by the Commissioner of

OFIR pertaining to deferred presentment service transactions.

6. Respondent shall maintain a program to monitor and assure compliance with all state

and federal laws and regulations pertaining to deferred presentment service transactions.

7. The program shall include the immediate designation of a compliance officer. The

compliance officer's responsibility is to ensure that Respondent is in compliance with all

applicable state and federal laws. Respondent shall provide written notification to OFIR of the

compliance officer's name and business address, Respondent's written notice designating a

compliance officer shall accompany the payment of a civil fine as provided for in Paragraph 2 of

this Order. Respondent shall notify OFIR of any change in designation of the compliance officer

within 30 days of such re-designation. Respondent shall educate its officers and employees

engaged in the deferred presentment service transactions business with respect to all Michigan

and federal laws and regulations applicable to the deferred presentment service transactions

business, including the Act.

8. The Chief Deputy Commissioner retains jurisdiction over the matters contained herein

and has the authority to issue such further order(s) as he shall deem just, necessary and

appropriate in accordance with the Act.

Stephen R. Hilker

Chief Deputy Commissioner

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STIPULATION TO ENTRY OF CONSENT ORDER

Cash on Demand Kalamazoo LLC (Respondent) and the Office of Financial and Insurance Regulation ("OFIR") stipulate to the following:

- 1. On or about September 16, 2008, OFIR served Respondent with a Notice of Opportunity to Show Compliance ("NOSC") alleging that Respondent violated provisions of the Deferred Presentment Service Transactions Act, 2005 PA 244, MCL 487.2121 *et seq*. ("Act").
- 2. The NOSC contained allegations that Respondent violated the Act, and set forth the applicable laws and penalties which could be taken against Respondent.
- 3. Respondent exercised its right to an opportunity to show compliance at an informal conference held at OFIR on October 22, 2008.
- 4. OFIR and Respondent have conferred for purposes of resolving this matter and determined to settle this matter pursuant to the terms set forth below.

- 5. The Chief Deputy Commissioner of OFIR has jurisdiction and authority to adopt and issue this Consent Order, pursuant to the Michigan Administrative Procedures Act ("MAPA"), MCL 24.201 *et seq.*, and the Act.
- 6. At all pertinent times, Respondent was licensed with OFIR as a deferred presentment service provider pursuant to the Act.
- 7. Based upon the allegations set forth in the NOSC and communications with Respondent, the following facts were established:
- a. During OFIR staff's examination of Respondent, OFIR staff found that Respondent failed to enter deferred presentment service transactions into the Veritec database as required by the Act, and also failed to verify whether its customers have an open deferred presentment service transaction with Respondent or more than 1 open deferred presentment service transaction with any other licensee.

Based on the foregoing conduct, Respondent violated Section 34(7) of the Act, MCL 487.2154(7), and Section 33(2) of the Act, MCL 487.2153(2).

b. Respondent failed to close deferred presentment service transactions and notify the database provider to close said transactions after its customers satisfied their obligations under their deferred presentment service agreements.

Based on the foregoing, Respondent violated Section 34(8) of the Act, MCL 487.2154(8).

8. Respondent agrees that it will pay to the state of Michigan, through OFIR, a civil fine in the amount of \$53,800. Respondent agrees to make the first payment of \$29,000 on or before March 16, 2009.

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- 9. Respondent further agrees to pay the remaining balance of \$24,800 in installment payments of \$2,000 per month on the first of every month until the balance is paid in full, with the first payment in the amount of \$2,000 commencing on April 1, 2009.
- 10. Respondent agrees that in the event it fails to make a payment pursuant to paragraphs 8 and 9 above, the remaining balance owed shall be paid in full on the 5th day of the month in which a payment is not timely paid to OFIR pursuant to paragraphs 8 and 9 above.
- 11. Respondent agrees that failure to timely pay the civil fine in the manner prescribed by the Consent Order is a violation of the Order thereby subjecting Respondent to penalties pursuant to the Act.
 - 12. Respondent agrees that it shall cease and desist from any and all violations of the Act.
- 13. Both parties have complied with the procedural requirements of the MAPA and the Act.
- 14. Respondent understands and agrees that this Stipulation will be presented to the Chief Deputy Commissioner for approval. The Chief Deputy Commissioner may in his sole discretion, decide to accept or reject the Stipulation and Consent Order. If the Chief Deputy Commissioner accepts the Stipulation and Consent Order, Respondent waives the right to a hearing in this matter and consents to the entry of the Consent Order. If the Chief Deputy Commissioner does not accept the Stipulation and Consent Order, Respondent waives any objection to the Commissioner holding a formal administrative hearing and making his decision after such hearing. Respondent has had an opportunity to review the Stipulation and Consent Order and have the same reviewed by legal counsel.
- 15. The failure to abide by the terms and conditions of this Stipulation and Consent Order may, at the discretion of the Chief Deputy Commissioner, result in further administrative

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compliance actions.

16. The Chief Deputy Commissioner has jurisdiction and authority under the provisions of the MAPA and the Act to accept the Stipulation and Consent Order and to issue a Consent Order resolving these proceedings.

Cash on Demand Kalamazoo LLC

By: Bon Borer

Dated 310103

Office of Financial & Insurance Regulation

By: Marlon F. Roberts

Staff Attorney

Dated